

**Unified Life Insurance Company**

P.O. Box 25915

Overland Park, KS 66225-5915

[www.UnifiedLife.com](http://www.UnifiedLife.com)

September 16, 2019

Jane Doe  
1234 Main Street  
Any town, USA 123456

Policy Number: 12345678

Dear Jane Doe:

On July 1, 2016, Unified Life Insurance Company acquired your policy. Since that day your policy has been administered by Assurant based out of Rapid City, SD.

We are excited to inform you that effective October 1, 2019 Unified Life Insurance Company will begin administering your policy. Unified Life is committed to providing you with excellent and professional customer service.

**Unified Life Insurance Company**

**P. O. Box 25915**

**Overland Park, KS 66225-5915**

Both our website ([www.UnifiedLife.com](http://www.UnifiedLife.com)) and Customer Service Team (800-237-4463) are able to answer many frequently asked questions about your policy.

We look forward to many more years of meeting or exceeding the level of service that you have come to expect and deserve. If you should need any further information or assistance, please do not hesitate to let us know. You may reach us on our toll free number **1-800-237-4463**.

Sincerely,



Dr. Robert J Eshleman, FLMI, ACS  
Vice President, Operations  
Unified Life Insurance Company

# **FREQUENTLY ASKED QUESTIONS**

## **What is happening on October 1, 2019?**

The administration of your policy will move from Rapid City, SD to Overland Park, KS. There is no change to your policy or your coverage. The benefits will remain the same.

## **Is my policy okay?**

Yes, your policy coverage, and benefits have not changed. Please be assured all terms and conditions of your policy remain unchanged. Unified Life Insurance Company will continue to offer you the same great service you have received in the past.

## **Where should I send my payment?**

**After October 1, 2019...** Please send your payments to:

Unified Life Insurance Company  
P.O. Box 25915  
Overland Park, KS 66225-5915

## **Why is the address changing? Who is responsible for my policy?**

The administration of your policy will move from Rapid City, SD to Overland Park, Kansas. There is no change to your policy or your coverage. If you had a policy with Assurant, Purple Cross Insurance Company, American Memorial Life Insurance Company, Security Life Insurance Company, American Guaranty Life Insurance Company or Omega National Insurance Company, then Unified Life Insurance Company acquired your policy on July 1, 2016. We are now taking over the administration for your policy as of October 1, 2019.

## **Where do I send my claims?**

**After October 1, 2019...** Please send all claims to:

Unified Life Insurance Company  
P. O. Box 25326  
Overland Park, KS 66225-5326

## **From where will I be billed?**

After October 1, 2019... You will receive your bill from Overland Park, Kansas.

## **Who is Unified Life Insurance Company?**

Unified Life Insurance Company insures over 200,000 individuals from coast to coast from our home office in suburban Kansas City. The staff of Unified Life has been providing service and protection to life and health policyholders since 1986 and we are pleased and proud to be able to serve you. We specialize in administering health insurance business similar to your policy.